

INTRODUCTION

After a burglary, an ATV shop manager discovered that burglars had been on-site for hours before triggering the alarm, leading to a delayed police response. Frustrated, he was referred to a CHeKTcertified dealer for a video alarm monitoring solution, which offers real-time visual verification and faster emergency responses.

JOB SITE

The CHeKT security company worked with the manager to design a proactive visual alarm detection solution. They upgraded the alarm panel to a DMP XR150, added a zone expander for new exterior alarm zones, and installed a new video recorder. Existing IP cameras were paired with showroom motion sensors and entry doors for alarm verification, while additional IP cameras were installed for exterior motion coverage. To enhance perimeter security, five Sightlogix Thermal cameras were added to establish long-range thermal analytics zones, protecting equipment across the 10-acre lot.

Proactive detection zones were created around the building's perimeter by pairing exterior alarm zones with IP cameras. To further deter crime, four Axis IP speakers were installed for audio talk-down messaging, completing the comprehensive solution.

SOLUTION

Providing operators with live video access to verify alarms prevents false dispatches and ensures customers receive highpriority police response during a crime in progress.

Existing Equipment Interior Alarm Zones 16 IP Cameras

Added Equipment

2.5 Amp Power Supply DMP XR 150 Alarm Panel 2 CKB312 Chekt Bridge 5 IP Cameras 32 Channel Video Recorder 2 Optex QXI Sensors 5 Sightlogix HD Thermal Cameras 4 AXIS C1310-E IP Speakers

THE PROBLEM

A local water and ATV power sports dealer suffered a break-in, resulting in nearly \$50,000 in equipment loss and damages.

By the time police responded to the alarm, the thieves had already escaped. The burglars spent over two hours on the property, stealing equipment, including a trailer, breaking into the showroom through a side door, and driving two UTVs out the front door onto the trailer before fleeing.

RESULT / CONCLUSION

With the new system in place, the security company and their monitoring center now provide remote visual alarm monitoring using CHeKT for the powersports dealer. The customer can arm both the business and the exterior protection zone via the office keypad or a mobile app. Once armed, the thermal analytics, exterior motions, and traditional building security zones are activated for comprehensive detection.

When monitoring agents observe activity onsite after hours, they initiate a friendly announcement: "This location is currently closed. For your safety, the site is under live remote video monitoring. Please return during normal business hours." The customer is extremely satisfied with the monitoring service and confident that any criminal behavior observed will prompt a priority police response.

