



A Gas station and convenience store franchise owner wanted an enhanced security system to provide instant video awareness for employee safety and minimizing inventory loss.

INTRODUCTION

When the franchise owner of a gas station convenience store contacted his existing alarm company with concerns about improving security, the salesperson immediately identified CHeKT Visual Alarm Monitoring as the ideal solution.

The salesperson explained how this system would allow the alarm monitoring center to gain instant visual access whenever an alarm was triggered, providing real-time insight into what was happening at the store. Upon hearing this, the owner responded enthusiastically, saying, "That is exactly what I want."

JOB SITE

The alarm company worked with the store owner to design a scalable security solution for all his stores. They integrated the existing alarm system with a new video surveillance setup, including cameras above registers, panic buttons, and additional cameras at entry points, parking areas, and critical zones.

Each camera was linked to alarm panel zones, enabling monitoring operators to access live video instantly during panic or intrusion alarms. A red light and sign at registers indicated active video monitoring, delivering peace of mind and a replicable system for the franchise.

SOLUTION

Providing operators with live video access to verify alarms prevents false dispatches and ensures customers receive high-priority police response during a crime in progress.

Existing Equipment

- 4 IP Cameras
- DMP Alarm Panel

Added Equipment

- 2 CKB308 CHeKT Video Bridges
- 10 IP Cameras
- 16 Channel NVR Recorder
- 3 Panic Buttons
- 2 Red LED Lights

THE PROBLEM

A convenience store franchise owner sought an enhanced security system to ensure employee safety and rapid response during critical incidents.

Prioritizing peace of mind over inventory loss, he recognized that traditional alarm panels were insufficient for his needs.

RESULT / CONCLUSION

After installation, the store owner conducted a walk test with the alarm company and was impressed by the monitoring center's speed and precision.

Panic button activations provided pre-alarm and live video access within three seconds, ensuring accurate emergency response and priority police dispatch.

Years later, the owner remains highly satisfied with the CHeKT video alarm monitoring solution. While no panic incidents occurred, one intrusion was resolved when operators identified a customer entering through an unlocked door.

Despite the oversight, the system maintained security without unnecessary police dispatch, showcasing its reliability and effectiveness.