

INTRODUCTION

When a business owner in Louisiana contacted a CHeKT-certified alarm company, he expressed frustration with his current security provider's inability to protect his outdoor equipment. He wanted a security company that could integrate his existing cameras with his alarm system.

The CHeKT dealer confirmed that this was achievable and explained how exterior security zones could be created to detect activity on the property after business hours.

THE PROBLEM

The hardware store's alarm system only covered the interior, leaving outdoor equipment vulnerable.

With cameras merely recording crimes and frequent losses, the owner sought better solutions after their current alarm company failed to help.

JOB SITE

The CHeKT security dealer collaborated with the hardware store owner to design a solution that leveraged the store's existing alarm system and cameras. They identified critical outdoor areas where equipment was stored and created exterior alarm zones using barrier detection and motion sensors, which were connected to the alarm panel. Once these zones were set up to detect intruders accurately, the dealer expanded the system with 10 new IP cameras and 2 CHeKT Video Bridges.

The CHeKT Video Bridges integrated the existing interior alarm zones with the cameras and paired the new exterior zones with the new IP cameras. This setup ensured that any triggered alarm zone would provide the operator with video footage of what caused the system to go into alarm. Additionally, the dealer and the customer agreed that live audio messages from the alarm center would help deter crime. To enable this feature, the dealer connected 2 CHeKT IP audio speakers to the CHeKT Video Bridges.

SOLUTION

Providing operators with live video access to verify alarm causes reduces false dispatches and ensures customers receive high-priority police responses during crimes in progress.

Existing Equipment Added Equipment

DSC Neo Panel 8 Interior Zones 10 Analog Cameras 2.5 Amp Power Supply DSC Zone Expander

2 CKB312 CHeKT Video Bridges

10 IP Cameras

16-Channel Hybrid Recorder 2 OPTEX BXS-ST Sensors 2 OPTEX FNT-ST Sensors 1 OPTEX WXS-DAM 2 CHeKT IP Speakers

RESULT / CONCLUSION

After several months, the business owner expressed his satisfaction with the CHeKT Video Bridge and Visual Alarm Monitoring platform, which successfully prevented equipment theft and loss with its proactive security and audio deterrence.

The customer also praised the alarm monitoring team for their excellent service and ability to prevent false dispatches from accidental employee triggers.

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