



# CHekT

Professional Visual Security



*By integrating the CHekT Video Bridge with their existing panel and cameras, a long-time residential alarm customer gained real-time video verification without new equipment, improving security and reinforcing their commitment to the service.*



**CKB-312**  
Video Bridge

## INTRODUCTION

Although the customer paid for professional monitoring, they were unaware their alarm company could offer video notifications for a minimal cost increase. City-wide frustration was growing over slow police response times and false alarm fees.

When introduced to the CHekT App and Video Verification, the customer immediately recognized its value in providing real-time video notifications and improving alarm response efficiency.

## JOB SITE

Guardian Alarm Systems, a CHekT Certified Dealer in Shreveport, LA, met with the homeowner and introduced the CHekT Video Bridge. This integration connected the home's existing alarm and camera systems, enabling instant video alerts for both operators and the homeowner.

Three exterior cameras were repositioned to align with motion sensor detection patterns, while one analytics-enabled camera was paired with the Bridge. Detection perimeters were optimized in the CHekT Portal to ensure reliable performance without nuisance alarms.

## SOLUTION

Assessing the situation, Guardian Alarm Systems determined that integrating the existing alarm and camera systems with the CHekT Video Bridge was the optimal solution for this site.

### Existing Equipment

- 4 IP Cameras
- NX8v2 Alarm Panel

### Added Equipment

- 1 CKB 308 CHekT Video Bridge

## THE PROBLEM

Following a rise in neighborhood car break-ins, the homeowner considered a DIY security solution for real-time notifications of activity around their home. With DIY systems offering mobile app alerts and alarm engagement, they were close to canceling their service and replacing their traditional alarm system and cameras.

## RESULT / CONCLUSION

The homeowner and alarm operator now have instant access to all on-site cameras during an event. With CHekT's instant verification clips sent via SMS, the homeowner felt actively involved in the disregard-dispatch process.

They also gained confidence knowing visually verified alarms would likely receive priority police response. Initially a potential lost account, the customer is now re-engaged and highly satisfied with their enhanced security solution.